



## QUALITY POLICY

### KINETROL LTD

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### Quality Policy – Kinetrol Ltd

At Kinetrol Ltd, we are committed to delivering world-class rotary actuators and associated products that meet and exceed our customers' expectations. Our dedication to quality is embedded in every aspect of our operations and aligns with the principles of ISO 9001:2015.

To achieve this, we pledge to:

- **Customer Focus:** Understand and respond to our customers' needs and expectations, ensuring that our products and services consistently provide value.
- **Continuous Improvement:** Establish and maintain a culture of innovation, efficiency, and excellence through ongoing evaluation and enhancement of our processes.
- **Leadership & Engagement:** Foster a work environment where our employees are empowered, trained, and actively involved in maintaining the highest quality standards.
- **Process Excellence:** Operate a robust Quality Management System (QMS) that ensures systematic, efficient, and compliant operations.
- **Risk-Based Thinking:** Identify potential risks and opportunities, integrating proactive solutions to enhance product reliability and performance.
- **Regulatory Compliance:** Adhere to all relevant legal, industry, and regulatory requirements, ensuring our products meet rigorous quality and safety standards.

We are committed to reviewing and improving our quality policy regularly to ensure its ongoing effectiveness. Every member of Kinetrol Ltd plays a vital role in upholding these principles, and together, we drive excellence in everything we do.